ENTERPRISE RENTAL CAR COMMUNICATION

Effective Sept. 30, 2015, the state's rental car services will transition from Avis Car Rental to Enterprise Rent-A-Car and National Car Rental under the parent company EAN Services, LLC. The Department of Management Services contracted with the parent company of Enterprise Rent-A-Car and National Car Rental to provide rental vehicle services to Florida's government employees. Customers will receive services from both brands at the same contract rates and terms.

To Make Reservations:

To make reservations, UCF Employees can use the customized UCF link below or call the local Enterprise/National rental car agency and provide the code – 07C1201:

http://www.enterprise.com/car_rental/deeplinkmap.do?bid=028&refId=UCF1201

Transition Process from Avis to Enterprise for Current Rental Reservations:

Steps to switching current rental car reservation:

1. ***Cancel*** any prior reservations you've made with Avis for travel that begins after September 29, 2015.
2. ***Enroll*** with Enterprise/National as a user of the state's Rental Vehicles Contract
3. ***Reserve*** your rental car with Enterprise/National

Enterprise/National Benefits:

- Unlimited mileage for contracted car classes
- Complimentary "We'll Pick You Up" service available (with advance notice)
- $500,000 combined single-limit third-party liability protection and zero deductible damage waiver
- 24-hour roadside assistance included
- Rates available for leisure use (liability coverage and damage waiver not included)
- Moving truck, commercial truck and van rentals available
- CarShare program option
- Emerald Club loyalty program membership for all travelers

Emerald Club Details:

The Emerald Club is an award winning loyalty program that is free to join and gives renters expedited service, counter bypass, free rental days, receipts sent to their email, and much more.

To see how Emerald Club works, just visit http://www.emeraldaisle.com

Click the UCF custom link to enroll:

http://www.nationalcar.com/offer/07C1201