Southwest Airlines® Travel Updates

The Southwest® Promise
See how Southwest is expanding our cleaning and disinfecting efforts, limiting the number of tickets sold on each flight to encourage physical distancing, requiring face coverings or masks for employees and Customers, and ways that you can help us in our safety efforts here.

Fees don’t fly with us
When other airlines provide temporary relief from fees, Southwest Airlines has always proudly offered no change fees¹, no cancellation fees², and no bag fees³.

Unused Funds
Learn more about what Southwest is doing to extend your unused travel funds.

Southwest Airlines Rapid Rewards®
Have status or Companion Pass on Southwest? We are extending the benefits earned by our current tier status Members and Companion Pass holders. Learn more here.

¹Fare difference may apply. ²Failure to cancel a reservation at least 10 minutes prior to scheduled departure may result in forfeiture of travel funds. ³First and second checked bags. Weight and size limits apply.